

VILLAGE MANAGERS' INTERNATIONAL STUDY TOUR

New Zealand / 26 July – 1 August 2020

TOUR PROGRAM OVERVIEW

New Zealand retirement village operators are internationally-recognised as being world leaders in this sector and the industry is rapidly-growing, with approximately 5,000 dwellings either undergoing consent or in construction around the country. Delegates on this Inaugural DCM Institute study program will visit a mix of NZ's retirement villages and co-located care facilities in Auckland and Tauranga. The program will commence in Auckland with RVAs Executive Director John Collyns providing an overview of the NZ Retirement Village industry. This will set the scene for the weeks program where you will visit some of NZ's more innovative retirement living and aged care organisations. The tour will provide a wonderful opportunity to network with your peers.



PROGRAM

DAY 1	SUN	26 JUL	Delegates arrive in Auckland at their leisure and are individually transferred to the hotel / Group informal Welcome Drinks
DAY 2	MON	27 JUL	Study Tour Program – Auckland / Group Welcome Dinner
DAY 3	TUE	28 JUL	Study Tour Program – Auckland
DAY 4	WED	29 JUL	Study Tour Program – Auckland / Transfer to Tauranga / Tourism activity en route
DAY 5	THU	30 JUL	Study Tour Program – Tauranga
DAY 6	FRI	31 JUL	Study Tour Program – Tauranga / Group Farewell Dinner
DAY 7	SAT	1 AUG	Transfer to Auckland – Airport or city drop offs

INCLUSIONS

- Program Leader for duration of tour
- Hosted by DMCI Director Industry Engagement Judy Martin and RVANZ CEO John Collyns
- 3 nights 4* Hotel Auckland
- 3 nights 4* Hotel Tauranga
- Meals as listed:
 - 6 breakfasts
 - 5 lunches
 - 2 dinners
- Airport-hotel-airport transfer
- Private bus transport in comfort for duration of program
- ½ day Tourism Program - Private guided tour en route to Tauranga

EXCLUSIONS

- Visa costs
- Flights to and from Auckland
- Meals other than listed
- Personal expenditure
- Tips for personal activity
- Travel & Cancellation insurance

In partnership
with



PROGRAM REGISTRATION COST:

Program price is based on minimum 12 delegates' participation.

Should there be over 14 delegates price will reduce by \$250 per person

	DCMI members* EARLY BIRD Until 5 April	DCMI members* FULL PRICE From 6 April	non-DCMI members EARLY BIRD Until 5 April	non-DCMI members FULL PRICE From 6 April
DELEGATE SINGLE RATE PP	\$5,950	\$6,250	\$6,150	\$6,450
DELEGATE TWIN SHARE RATE	\$4,950	\$5,250	\$5,150	\$5,350
DELEGATE PARTNER RATE	\$1,050	\$1,150	\$1,050	\$1,150

PAYMENTS SCHEDULE INCLUDING CONDITIONS & CANCELLATION:

PAYMENT TYPE	AMOUNT	DUE DATE
		<i>Early bird - until 5 April Full price from 6 April</i>
DEPOSIT	\$1,000	WITH REGISTRATION
2ND PAYMENT	\$3,000	DUE BY 6 APRIL 2020
FINAL PAYMENT	BALANCE	DUE BY 5 JUNE 2020



TERMS & CONDITIONS:

- **No bookings are held**
- **Hotels/venues subject to change until booked**
- **Travel insurance cover strongly recommended**
- **Cancellation Fee - All payments are non-refundable once paid unless trip is cancelled.** However, if cancellation is made a refund may be considered if a replacement delegate is found.
- **Terms & Conditions of Travel:**
 - DCMI Village Manager Study Tour Program will not be run unless a minimum of 12 delegates register;
 - Terms and conditions signed as a commitment to make payments as per listed payment schedule;
 - If less than this number register this tour program will not be offered;
 - Terms and conditions are available on registration page;
 - It is compulsory for all delegates to have travel insurance;
 - Maximum number of delegates is fifteen.

IMPORTANT NOTE: Prices are based on tariffs and airfares current at 10 Feb 2020. In this time of escalating prices and economic instability, it is impossible to predict accurately fluctuations in exchange rates or increases to cost elements of tours. Unfortunately DCMI does not have control of airfares, fuel, airport and airlines taxes and surcharges, hotel rates and other service provider tariffs. In the event of such fluctuations or increases affecting the prices which DCMI pay for transportation, hotel accommodation and other services, we reserve the right to adjust our prices as may be necessary at any time up to and including the day that final payment is made. We will do all in our power to avoid this however at times it will be completely out of our control. DCMI delegates will always be kept informed of potential rises or any changes in advertised process.